



Samsung have partnered with Tiger TMS, one of the most respected hospitality software companies in the UK and Europe, to bring you Samsung Hospitality. The hotel management software suitable for any hotel, no matter how big or small.

Samsung Hospitality is ideal for use as a standalone system for guesthouses and smaller hotels. Alternatively for larger hotels, it can be fully integrated with new or existing front-of-house systems and voicemail and messaging systems. It has been designed to be fully integrated into the Samsung OfficeServ 7000 series business communication platform, giving it some very unique features – and a higher level of integration than other “off the shelf” solutions are able to provide.

Two Variants

Front of House System Mode

An entry-level property management system that includes a complete reservations feature set, guest billing and fully integrated into the Samsung platforms. Ideal for guest houses and smaller hotels.

Front of House System Integration Mode

Typically sold into the mid-market and high-end hotels, used as call accounting and middleware integration between any Front of House system and the Samsung platform. In a hotel environment the product usually becomes the gateway or middleware solution integrating disparate systems, providing seamless interconnectivity

between Hotel Front of House System, PABX, Voicemail, Wakeup, Pay-TV and Internet Access.

Features and Functionality

- A fully integrated messaging system that gives full voicemail facilities for all rooms, with all messages and settings being cleared from the system when a guest checks out
- Synchronised check in and check out with guest name and pre-pay facilities for accommodation and extras, as well as phone charges
- Customer controlled or system controlled wake up calls.
- Ability to set message indication on room phones
- Clearing of all customer-set extension facilities on check out, including wake up calls, call forwards, guest name and so on
- Room-to-room dialling can be allowed or barred on an individual room basis
- Ability to set room status whilst actually in the room – for example, ‘ready for occupancy’ etc

For more information, please visit: www.samsungbusiness.com